



## Regulated Price Plan Election Form for Residential and Small Commercial Customers

Please fill out this form if you want to change the Regulated Price Plan (RPP) structure that applies to the Electricity line of your bill. There are two options: Time-of-Use and Tiered.

Under Time-of-Use pricing, the price you pay for electricity depends on when you use it. Under Tiered pricing, you can use a certain amount of electricity each month at a lower price, and once that limit is exceeded, a higher price applies.

For more information on Time-of-Use and Tiered Pricing and tools to help you decide which price structure is right for you, please visit [www.oeb.ca/choice](http://www.oeb.ca/choice) or [www.northbayhydro.com](http://www.northbayhydro.com).

For your historic consumption: If you are a My Account portal user, view the "Billing Period" tab to download your history. If you are not a My Account user, please call us at 705 474 8100.

Please note: if you have a contract with an electricity retailer, you are not eligible to change your pricing option. You will pay their price until your energy contract expires.

**If you have any questions about this form, please contact us at:**  
[customerservice@northbayhydro.com](mailto:customerservice@northbayhydro.com) or by calling 705 474 8100.

If you wish to remain on Time-of-Use pricing, you do not need to submit a form. You will continue to be billed Time-of-Use pricing unless you choose otherwise.

### Account Information

Please enter the following information as it appears on your bill:

**Name on the Account**

**Account Number**

### Service Address

Street Address

City/Municipality

Province

Postal Code

**Select desired price structure:**

- I am currently billed on Time-of-Use and I would like to be switched to Tiered.
- I am currently billed on Tiered and I would like to be switched to Time-of-Use.

**How would you like to be contacted about this form?**

Please select one of the following communication methods:

Email:

- Mail:  Same as service address

Street Address

City/Municipality

Province

Postal Code

Telephone:

By signing this form, I acknowledge that selecting a different pricing plan does not guarantee a reduction in electricity cost.

**Name of Account Holder**

*(or an individual authorized by the account-holder to give this Form on the account-holder's behalf)*

**Date**

Please submit your completed form via email to [customerservice@northbayhydro.com](mailto:customerservice@northbayhydro.com) or

by mail to: North Bay Hydro Distribution  
74 Commerce Crescent  
P.O. Box 3240  
North Bay, Ontario  
P1B 8Y5